

INTERNAL RULES – Camping Les Plans ****

1. Conditions of admission and stay

To enter or stay at the campsite, you must have been authorized by the manager or their representative. The manager is responsible for ensuring good order and good conduct, as well as compliance with these internal regulations.

Staying at the campsite implies acceptance of these regulations and a commitment to comply with them. An identification bracelet (worn on the wrist) will be issued to anyone authorized to enter the campsite.

No one may take up residence there.

2. Police formalities

Minors unaccompanied by their legal guardians will not be admitted to the establishment.

In accordance with Article R. 611-35 of the French Code on the Entry and Residence of Foreigners and the Right to Asylum, the manager is required to have foreign nationals complete and sign an individual police form before or upon arrival. It must include:

- 1° First and last name;
- 2° Date of birth;
- 3° Nationality;
- 4° Usual address.

Children under the age of 15 may be included on one of the parents' forms.

3. Maintenance, appearance of the installations

Outdoor accommodation and related equipment must be installed in the designated location in accordance with the instructions provided by the manager or their representative.

Everyone is required to refrain from any action that could harm the cleanliness, hygiene, or appearance of the campsite's facilities (including the restrooms) as well as the campsite's plot or accommodations made available to them. **As such, it is strictly forbidden to:**

- Cutting branches/pieces from trees and hedges
- Driving nails/screws into plants and wooden installations on the property
- Digging the ground and marking out the site using personal means
- Smoking/vaping in buildings and rental units
- Removing furniture from the rented accommodation
- Moving infrastructure from its designated area
- Leaving clotheslines, pebbles, trash, and other debris on the site
- Emptying chemical toilets and wastewater onto the ground or

outside the designated waste disposal areas

- Washing clothes is prohibited outside the designated bins
- Garbage must be placed in the recycling bins provided for this purpose next to Reception.

Any repair of damage caused to vegetation, fences, grounds or campsite facilities will be the responsibility of the person responsible.

4. Reception

The entire campsite is under video protection

All information on campsite services, food options, sports facilities, nearby tourist attractions, and various addresses that may be useful.

A complaints collection and processing system is available to customers.

5. Display

These internal regulations are posted at the campsite entrance and at the reception desk. They are sent or given to each guest upon request.

The prices of the various services are communicated to guests under the conditions set by decree of the Minister responsible for consumer affairs and are available for consultation at the reception desk.

6. Departure terms

Guests are requested to notify reception of their departure. For campsites, departures must be made before 11:00 a.m.

For rental accommodations, the accommodation must be returned clean and the keys must be returned to reception by 10:00 a.m. at the latest. An end-of-stay cleaning option is available at an additional cost (inquire at reception).

7. Noise and silence

Guests are asked to avoid any noise or chatter that might disturb their neighbours. Therefore, sound equipment must be adjusted accordingly.

Silence is requested between 11:30 p.m. (when campsite activities end) and 7:00 a.m. the following morning.

8. Animals

For an additional fee, dogs (excluding categories 1 and 2) and cats are the only pets allowed at the campsite.

Each pet must be reported to reception no later than the day of arrival. Any pet present on the campsite and not reported will be charged a €10/day surcharge. An up-to-date vaccination record must be presented, and the pet must be identified by microchip or tattoo.

Pets must be kept on a leash. They must never be allowed to roam free, and must not be left, even locked up, in the absence of their owners, who are legally responsible for them. As such, droppings must be picked up, and dogs must be bathed after the water has been retained in the river.

9. Visitors

After being authorized by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers hosting them. They must comply with the internal regulations and park their vehicles in the outdoor parking lot.

The daily rate of €5/person provides access to all campsite facilities, excluding the water park.

10. Vehicle movement and parking

Inside of the campsite, only authorized vehicles (one per reservation) may circulate, after registering at reception, **from 7 a.m. to 11 p.m., with a speed limit of 10 km/h.**

Pedestrians and cyclists are given priority.

Parking must be on the rented plot and must not obstruct traffic or prevent new arrivals from settling in..

11. Fire

Open fires, campfires, and charcoal barbecues are strictly prohibited in the campsite and along the river. Only gas barbecues (available for rental at reception) and electric barbecues are permitted.

Stoves must be kept in good working order.

In case of fire, notify management immediately. Fire extinguishers are available for use if necessary. A first aid kit is located at the reception desk.

12. Steal

Campers are responsible for their own equipment, personal belongings, and their own setup. Customers are encouraged to take the usual precautions to safeguard their equipment.

13. Games

Children are under the sole responsibility and supervision of their parents. No violent or disruptive play may be organized within the campground.

Several playgrounds are available free of charge to campers.

14. Use of sanitary blocks

Several regularly cleaned sanitary blocks are available to campers, equipped with shower stalls, sinks, toilets, disabled access facilities, baby facilities, and chemical toilet slop sinks.

As this is not a playground, hiding, running, slamming doors, riding bicycles or scooters, and gatherings in the evening and at night are prohibited.

We ask that you respect other campers by keeping the

shower stalls clean after your visit, and keep the music at a moderate volume.

Water is an essential resource. We ask that you do not waste it.

15. Electric vehicles

Electric vehicle charging stations are available in the visitor parking lot outside. It is prohibited to plug in your own vehicle on your plot, rental property, or campsite facilities. Failure to comply will result in the vehicle being denied access to the site.

16. Aquatic area

Access to the aquatic area is strictly reserved for guests with a valid ID bracelet and **wearing official attire** (shorts, wetsuits, and swimsuits covering arms and legs are prohibited).

Minors under 12 years of age must be accompanied by a parent and, where applicable, wear a flotation device to enter the aquatic area.

All safety rules are posted at the pool entrance. Failure to comply may result in temporary or permanent suspension of access to this area.

17. River

The Gardon de Mialet which passes at the foot of the campsite is a natural area where **swimming is not supervised and everyone enters at their own risk.** It is up to each individual to take precautions against cuts, burns, sprains, fractures, falls, or drowning.

As in the rest of the establishment, nudity, even partial, is prohibited.

18. Breach of internal regulations

In the event that a resident disrupts the stay of other users or fails to comply with the provisions of these internal regulations, the manager or their representative may, orally or in writing, if deemed necessary, formally notify the resident to cease the disturbance.

In the event of a serious or repeated violation of the internal regulations, and after formal notice from the manager to comply, the manager may terminate the contract.

In the event of a criminal offense, the manager may call upon law enforcement.